

## **THY Gift Card Terms & Conditions**

### **General**

Turkish Airlines Gift Card is only sold through Turkish Airlines website and mobile application.

The validity period of the Turkish Airlines Gift Card is two years from the date of purchase. Any balance not used within the term is non-refundable and no claim can be made for this balance.

Turkish Airlines Gift Card is not a credit or debit card. It is only valid on products and services designated by Turkish Airlines.

Turkish Airlines Gift Card is not exclusive. It can also be used on behalf of another person of your choice.

Turkish Airlines Gift Card cannot be topped up again once the balance is exhausted.

There are no monthly or annual maintenance fees for the Turkish Airlines Gift Card.

### **Purchasing**

Turkish Airlines Gift Card can only be purchased in TRY, EUR, USD.

Turkish Airlines Gift Card can be purchased for the amounts determined by Turkish Airlines. (TRY 100-5000, USD/EUR 50-1000)

A card number and pin number are generated upon purchasing a Turkish Airlines Gift Card.

The generated card and pin number are sent only to the purchaser. The purchaser accesses the card information via the link in the notification e-mail/SMS.

Turkish Airlines Gift Card can be sent with a personal message with special day themes chosen by Turkish Airlines. (Birthdays, Mother's Day, Congratulations, etc.)

No invoice is issued when purchasing a Turkish Airlines Gift Card, the financial e-ticket generated after the services to be purchased with the Turkish Airlines Gift Card replaces the invoice.

Turkish Airlines is not responsible for gift cards that cannot be delivered due to incorrect information entered during the purchase process.

The purchased Turkish Airlines Gift Card is non-refundable and cannot be exchanged for cash.

### **Card Usage**

Turkish Airlines Gift Card can only be used for ticketing transactions.

Turkish Airlines Gift Card can only be used for Turkish Airlines tickets purchased through Turkish Airlines website, mobile application and call center (444 0 849).

Turkish Airlines Gift Card cannot be used for tickets including completely AnadoluJet operated flights.

Turkish Airlines Gift Card cannot be used for codeshare flights.

Ticketing transactions with the Turkish Airlines Gift Card can only be made in the currency of the balance on the card.

Only one Gift Card can be used at a time when purchasing tickets with a Turkish Airlines Gift Card.

Should the balance of the Turkish Airlines Gift Card exceed the ticket amount, the remaining balance remains on the same card. The remaining amount cannot be claimed as a refund in any way.

If the balance on the Turkish Airlines Gift Card is not sufficient for the full payment, the remaining amount can be paid by debit or credit card.

The balance on the card cannot be used in partial payment with the Turkish Airlines Gift Card.

Turkish Airlines Gift Card cannot be used for additional services other than Turkish Airlines tickets, Miles&Smiles award tickets and other product/service purchases.

Turkish Airlines Gift Card cannot be used at airport ticket counters or through travel agencies.

### **Invalid Card**

Turkish Airlines is not responsible for Turkish Airlines Gift Cards purchased from unlicensed sellers.

Turkish Airlines is not responsible for Turkish Airlines Gift Cards lost or reported as stolen. Card balances cannot be transferred to a new card.

Turkish Airlines is not responsible for invalid uses of Turkish Airlines Gift Cards.

### **Other**

Turkish Airlines may amend the Turkish Airlines Gift Card Terms & Conditions at any time without prior notification or may contract third parties for the management of Turkish Airlines Gift Card.

General Terms and Conditions of Turkish Airlines shall apply in matters not set forth herein. Terms not defined separately herein but defined in the Turkish Airlines General Terms and Conditions shall have the meaning ascribed to them in the Turkish Airlines General Terms and Conditions.

Turkish Airlines is not responsible for the accuracy, completeness or legal validity of any content on external websites.

Turkish Airlines reserves the right to deactivate, cancel, refuse or hold for investigation any Turkish Airlines Gift Card issued erroneously.

Turkish Airlines Gift Card cannot be reloaded, resold, transferred for value or used for unauthorized commercial purposes.

The balance on the card cannot be used in partial payment with the Turkish Airlines Gift Card.

Turkish Airlines Gift Card cannot be used for additional services other than Turkish Airlines tickets, Miles&Smiles award tickets and other product/service purchases.

Turkish Airlines Gift Card cannot be used at airport ticket counters or through travel agencies.

### **Cancellation & Refund & Modification**

Tickets purchased with Turkish Airlines Gift Card are subject to the Turkish Airlines General Terms of Carriage (including modification penalties).

Refunds (after any applicable fees or penalties) for tickets purchased with the Turkish Airlines Gift Card will be provided in accordance with Turkish Airlines' policy on ticket refunds. The refund amount is credited to the cards used during the purchase.

Turkish Airlines Gift Card cannot be used in case of need for additional payment in ticket modification and refund transactions.

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