

Consent to Pet Grooming Services & Release of Liability

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1. **Current Vaccinations/Veterinarian Information:** The owner, named below, desires to purchase pet grooming, cat visits, pet photography, medication administration, feeding and other pet-related services (the "Services") provided by Petworking & Co. LLC, a Georgia limited liability company (the "Company" or "we" or "us"). The owner verifies that their pet is up to date on all vaccinations, and that their pet is healthy to the owner's knowledge. As lawful consideration for being permitted by the Company to participate in the Services, you agree to the terms and conditions set forth in this release ("Release"). In addition, you agree to abide by all policies and procedures established by the Company in relation to the Services.

2. **Owner Obligations:** The owner shall:
 - i. Be solely responsible for disclosing to the Company the existence of all pets in the home and any pet allergies, illnesses, health conditions, habits or behaviors (e.g. aggressiveness, biting, escaping and favorite hiding places) that could potentially impact the Company's provision of the Services or the safety of any personnel;
 - ii. Make timely payments of amounts earned by the Company under this Release;
 - iii. Provide a method of entry to the owner's home as agreed upon in writing in dog walking app as well as sufficient instructions to arm and disarm any burglar alarm system in the owner's home;
 - iv. "Pet-proof" the owner's residence, both inside and out, including securing doors, fences, gates, latches and openings which could potentially result in escape. Company is not responsible for injury, disappearance, death, or fines of the pet(s) resulting from the negligence of the owner to perform these precautions;
 - v. Be responsible for furnishing all necessary items for the requested pet care, including, but not limited to, an adequate food and water supply, medications, crate/bedding, cat litter, cat litter scoop, leashes, well-fitting collars, waste removal bags, and appropriate equipment for safe handling. If necessary, owner hereby authorizes the Company to restock such supplies. In the event of a restock errand, owner agrees to reimburse Company the actual cost of the supplies as reflected in the receipts for purchase plus a \$15.00 service charge;
 - vi. Provide any relevant information to help the Company in performing the Services;
 - vii. Satisfy the Company's reasonable requests for assistance in performance of the Services.

3. **Payment:** All payments are non-refundable. If the total amount paid exceeds the Services used for a period, the overage will remain as a credit with Company for a period of twelve (12) months and can be used for future Services. The Company accepts all major credit and debit cards and PayPal. Company maintains the card on file and prepares a weekly statement, sent to the owner and billed to the card each week following the close of the billing period. Owner is requested to review the statement within 48 hours and report any discrepancies to Company.

A finance charge of ten percent (10%) per month will be added to unpaid balances after fifteen (15) days. If payment is not received within ninety (90) days from close of associated billing period, the Company reserves the right to send such unpaid invoice(s) to collections. An insufficient funds fee of \$35.00 will be assessed for any returned check or insufficient funds notification from bank. A \$5 last minute booking fee will be applied to each walk or cat visit service scheduled with less than 24 hours' notice.

4. **Cancellation Policy:** The owner must notify the Company of Service cancellation at least 24 hours before the scheduled visit. The owner will automatically be billed for the Service(s) as scheduled in each billing cycle, and the amount billed will be put on the owner's account as a credit for future Service(s).

5. **Aggressive or Dangerous Pets:** Owners MUST inform the Company if your pet has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary for grooming services. Muzzling will not harm your pet, and protects both the pet and the groomer. The Company reserves the right to refuse/stop Services for pets at any time before or during the Services if it is determined in the Company's sole discretion that the pet(s) pose a danger to the health and safety of itself, other pets or other people. The Company reserves the right to charge a handling fee for aggressive pets in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage. The owner authorizes Company to use all means reasonably necessary, in Company's sole discretion, to keep the owner's pet(s) safe and healthy while providing the Services.

6. **Health, Medical Problems & Senior Pets:** The Services can sometimes be stressful, especially for a senior or ill pet. The Services can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, they will be groomed for cleanliness and comfort. In the best interest of your pets this Release will give the Company permission to obtain immediate medical treatment for your pet should it be deemed necessary by the Company. We will make reasonable attempts to contact you prior to seeking such medical treatment. It is agreed that all expenses for medical care will be covered by the pet's owner.

You authorize the Company to obtain necessary medical treatment for your pet in the event of such injury or illness and you release and hold harmless the Company subsidiaries, officers, directors, managers, employees, agents, affiliates, shareholders, members, successors, and assigns, including any and all subsidiaries, affiliations, or other entities controlled directly or indirectly by Company in your pet's treatment. You further agree that you are solely responsible for any and all necessary medical treatment and bills in the event of any illness or injury during the Services.

7. **Matt Removal:** Pets with matted coats need extra attention during the Services. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the provision of Services. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. There is an extra charge for any necessary de-matting.

8. **Release of Claims & Indemnification:** THERE IS ALWAYS THE POSSIBILITY THAT AN ACCIDENT COULD OCCUR. THE EQUIPMENT USED IN PROVIDING THE SERVICES IS SHARP, EVEN THOUGH WE USE EXTREME CAUTION AND CARE IN ALL SITUATIONS, POSSIBLE INJURIES COULD OCCUR INCLUDING CUTS, NICKS, SCRATCHES, QUICKING OF NAILS, ETC. YOU HEREBY EXPRESSLY WAIVE AND RELEASE ANY AND ALL CLAIMS WHICH YOU MAY HAVE, OR WHICH YOU MAY HEREAFTER HAVE, WHETHER KNOWN OR UNKNOWN, AGAINST THE COMPANY, AND ITS SUBSIDIARIES, OFFICERS, DIRECTORS, MANAGERS, EMPLOYEES, AGENTS, AFFILIATES, SHAREHOLDERS, MEMBERS, SUCCESSORS, AND ASSIGNS (COLLECTIVELY, "RELEASEES"), ON ACCOUNT OF INJURY, ILLNESS, DISABILITY, DEATH, OR PROPERTY DAMAGE ARISING OUT OF OR ATTRIBUTABLE TO MY PARTICIPATION IN THE SERVICES OFFERED BY THE COMPANY WHETHER ARISING OUT OF THE ORDINARY NEGLIGENCE OF THE COMPANY OR ANY RELEASEES OR OTHERWISE. YOU COVENANT NOT TO MAKE OR BRING ANY SUCH CLAIM AGAINST THE COMPANY OR ANY OTHER RELEASEE, AND FOREVER RELEASE AND DISCHARGE THE COMPANY AND ALL OTHER RELEASEES FROM LIABILITY UNDER SUCH CLAIMS. THIS WAIVER AND RELEASE DOES NOT EXTEND TO CLAIMS FOR GROSS NEGLIGENCE, INTENTIONAL OR RECKLESS MISCONDUCT, OR ANY OTHER LIABILITIES THAT GEORGIA LAW DOES NOT PERMIT TO BE RELEASED BY AGREEMENT.

YOU SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE COMPANY AND ALL OTHER RELEASEES AGAINST ANY AND ALL LOSSES, DAMAGES, LIABILITIES, DEFICIENCIES, CLAIMS, ACTIONS, JUDGMENTS, SETTLEMENTS, INTEREST,

AWARDS, PENALTIES, FINES, COSTS, OR EXPENSES OF WHATEVER KIND, INCLUDING ATTORNEY FEES, FEES AND THE COSTS OF ENFORCING ANY RIGHT TO INDEMNIFICATION UNDER THIS RELEASE, AND THE COST OF PURSUING ANY INSURANCE PROVIDERS, ARISING OUT OF OR RESULTING FROM ANY CLAIM OF A THIRD PARTY RELATED TO MY PARTICIPATION IN THE SERVICES, INCLUDING ANY CLAIMS ARISING OUT OF YOUR OWN NEGLIGENCE OR THE ORDINARY NEGLIGENCE OF THE COMPANY.

- 9. **Consent to Use Photos:** You hereby grant Company, without limitation, the right to use your pet’s name and likeness in connection with the Services for any publicity without further compensation or permission.

- 10. **Parasites:** If fleas or ticks are found during the provision of grooming services, your pet will receive a flea bath to kill the parasites and an extra charge will be applied. Ticks found will be removed and an additional charge may be applied. Please note that parasites are a health hazard to your pet as well as to humans.

- 11. **Miscellaneous:** You understand that by signing this Release, you are waiving any and all claims, of any kind arising out of or attributable to your participation in the Services, including those claims that may be unknown to you, or which you do not suspect to exist at this time. This Release constitutes the sole and entire agreement of the Company and you with respect to the subject matter contained herein and supersedes all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, with respect to such subject matter. If any term or provision of this Release is held invalid, illegal, or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term or provision of this Release or invalidate or render unenforceable such term or provision in any other jurisdiction. This Release is binding on and shall inure to the benefit of the Company and you and their respective heirs, successors, and assigns. All matters arising out of or relating to this Release shall be governed by and construed in accordance with the internal laws of the State of Georgia without giving effect to any choice or conflict of law provision or rule (whether of the State of Georgia or any other jurisdiction). Any claim or cause of action arising under this Release may be brought only in the federal and state courts located in Forsyth County, Georgia and I hereby consent to the exclusive jurisdiction of such courts.

Please provide the information requested below. Company is not responsible for failure to provide the requested information and/or incorrect information.

Veterinarian:	
Phone Number of Veterinarian:	

Medications (if any): _____

Allergies (if any): _____

Any other pertinent information: _____

In the event of an emergency, please provide two emergency contacts:

Name:	Relationship to Pet (if applicable):
Address:	City/State/Zip:
Phone Number:	Phone:

Name:	Relationship to Pet (if applicable):
Address:	City/State/Zip:
Phone Number:	Phone:

BY SIGNING BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ AND FULLY UNDERSTOOD ALL OF THE TERMS OF THIS RELEASE AND THAT YOU ARE VOLUNTARILY GIVING UP SUBSTANTIAL LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE THE COMPANY FOR CLAIMS, WHETHER KNOWN OR UNKNOWN, ARISING OUT OF YOUR PARTICIPATION IN THE SERVICES.

Signature: _____ Date: _____

Printed Name: _____