



2023 Annual Report

Saginaw County 9-1-1 Communications Authority

SAGINAW COUNTY

9-1-1 COMMUNICATIONS CENTER AUTHORITY

BOARD OF DIRECTORS

Brenda Moore	Saginaw City Mayor	Chairperson
Sheldon Matthews	Board of Commissioners	Vice-Chair
Tracy Reimus	Township Officer’s Association	Secretary
John Deterding	Organized Cities Group	Treasurer
Annie Boensch	Saginaw City Council	Member
Tim Braun	Saginaw Twp Supervisor	Member
Christopher Boyd	Board of Commissioners Chair	Member
Brandon Hausbeck	Saginaw City Manager’s Designee	Member
Jason Leidel	Village of Birch Run	Member
Lynn McCoy	Township Officer’s Association	Member
Brian Rombalski	Saginaw Township Manager	Member
Eric Snidersich	Sag County Controller Designee	Member
Chris Van Loo	Operations Chair	Member

Chris Izworski, 9-1-1 Executive Director
 Cathy Brickel, 9-1-1 Executive Assistant

STANDING SUB-COMMITTEES

Christopher Boyd	Chair, Planning Committee
John Deterding	Chair, Finance Committee
Chris Van Loo	Chair, Personnel Committee
Chris Van Loo	Chair, Operations Committee

Saginaw County 9-1-1 Communication Center Board of Directors

The 9-1-1 Communications Center Board of Directors consists of 13 members:

Three (3) members; one (1) Commissioner selected by the Saginaw County Board of Commissioners, the County Controller or Controller's designee, and the Chairman of the Saginaw County Board of Commissioners or Chairman's designee.

Christopher Boyd - Board of Commissioners Chair
Sheldon Matthews - Saginaw County Board of Commissioners (Board Vice-Chair)
Eric Snidersich - County Controller Designee

Two (2) members selected by the Saginaw County Township Officers Association; one (1) from a township with a population of 10,000 or more (large township) and one (1) from a township with less than 10,000 population (small township), excluding Saginaw Township.

Lynn McCoy - Fremont Township Treasurer
Tracy Reimus - Tittabawassee Township Treasurer (Board Secretary)

Two (2) members; the Saginaw Township Supervisor and the Saginaw Township Manager, or their designees.

Tim Braun - Saginaw Township Supervisor
Brian Rombalski - Saginaw Township Manager

Three (3) members; one (1) Council member selected by the Saginaw City Council, the City Manager or Manager's designee, and the Mayor of the Saginaw City Council or the Mayor's designee.

Brenda F. Moore - Saginaw City Mayor (Board Chair)
Annie Boensch - Saginaw City Council Appointment
Brandon Hausbeck - Saginaw City Manager Designee

One (1) member selected from the organized cities group, excluding the City of Saginaw.

John Deterding - City of Frankenmuth (Board Treasurer)

One (1) member from the incorporated villages, selected by the Board of Directors.

Jason Leidel - Village of Birch Run

The Chairperson of the Operations Committee.

Chris Van Loo - Saginaw Township Fire Department

**SAGINAW COUNTY
9-1-1 COMMUNICATIONS CENTER AUTHORITY
OPERATIONS MANAGEMENT COMMITTEE**

Chief Chris Van Loo	Saginaw Township Fire	Chairman
Chief Bob Ruth	Saginaw City Police	Vice-Chair
Chief Don Mawer	Frankenmuth Police	Secretary
F/Lt. Todd Parsons	Michigan State Police	Member
Sheriff Bill Federspiel	Saginaw County Sheriff	Member
Eric Snidersich	Mobile Medical Response	Member
Chief Scott Malace	Saginaw Township Police	Member
Chief Dave Matzke	Fire Chief's Association	Member
Lt. Mark Przybylski	Saginaw County EOC	Member
Int. Chief Brandon Hausbeck	Saginaw City Fire	Member
Dr. Noel Wagner	Saginaw Tuscola Med Control	Member

Saginaw County 9-1-1 Communication Center Operations Committee

The 9-1-1 Communications Center Operations Committee consists of 11 members:

Five (5) members within the law enforcement profession; the Sheriff of Saginaw County or designee, the Saginaw City Police Chief or designee, the Saginaw Township Police Chief or designee, the Post Commander of the Michigan State Police or designee, and a member selected by the Saginaw County Police Chiefs Association, excluding Saginaw City and Saginaw Township.

Sheriff William Federspiel – Sheriff of Saginaw County
Chief Bob Ruth – City of Saginaw Police Chief (Vice- Chair)
Chief Don Mawer – Saginaw County Police Chief’s Association (Secretary)
F/Lt. Todd Parsons – Michigan State Police Tri-City Post Commander
Chief Scott Malace – Saginaw Township Police Chief

Three (3) members within the fire service profession; the Saginaw City Fire Chief or designee, the Saginaw Township Fire Chief or designee, and a member selected by the Saginaw County Fire Chiefs Association, excluding Saginaw City and Saginaw Township.

Chief Phil Kerns – Saginaw County Fire Chief’s Association
Chief Brandon Hausbeck – City of Saginaw Fire Chief
Chief Chris Van Loo – Saginaw Township Fire Chief (Chair)

Two (2) members within the medical services profession; one member must be from the Saginaw Area Ambulance Management Council; the other member must be a Management Representative from an Advance Life Support Company.

Rob Warnemuende – Mobile Medical Response
Dr. Noel Wagner – Saginaw Tuscola Medical Control Authority

The Saginaw County Emergency Services Director.

Lt. Mark Przybylski – Emergency Management

A Message from the Director

By: Chris Izworski

As we turn the pages of 2023 at Saginaw County 911 Central Dispatch, our journey through the year's statistics reveals more than just numbers. Within these figures lies a testament to our unwavering dedication and adaptability. Last year, we answered a staggering total of 276,657 calls, confirmation of our team's steadfast resolve in serving our community. The rhythm of our service varied significantly, reaching a crescendo in June with 28,347 calls, while May offered a brief respite with the lowest at 17,243 calls. These numbers represent not just emergencies responded to, but lives touched, crises averted, and a community continually safeguarded through our collective efforts and innovation.

Flowing seamlessly from these statistics is the story of our extraordinary staff, whose tireless efforts breathe life into these numbers. The magnitude of 276,657 calls managed last year is a direct reflection of their wholehearted commitment and exceptional skill. Each day, they have exemplified not just professionalism, but a deep sense of empathy and a constant determination to make a difference. In the face of fluctuating call volumes, like the June peak of 28,347 calls and the quieter moments of May, their commitment never wavered. It is their ability to stay composed in the storm, to act swiftly and compassionately, that stands as the true measure of our success. This report, rich with data, is ultimately a tribute to them—the heartbeat of Saginaw County 911 Central Dispatch, and the protectors of our community's safety and well-being.

Who pays for 9-1-1 service in Saginaw County?

In accordance Michigan's 911 Enabling Act, a nominal monthly fee of \$2.65 is applied to all devices capable of accessing 9-1-1 services. This fee is instrumental in sustaining our day-to-day 9-1-1 operations and is pivotal in securing funds for future technological advancements. Additionally, the voters in August 2018, approved a countywide millage of 0.028 for a decade, this further bolsters our financial resources. This millage translates to an affordable \$14.00 per year for a residence with a taxable value of \$50,000. This strategic financial planning ensures that we are not only equipped with the latest technology but also supports our dedicated staff in delivering the most effective and responsive emergency services. It's a dual investment in state-of-the-art equipment and in our highly skilled personnel, both of which are fundamental to the safety and well-being of our residents.

What is the Emergency Notification System?

Enhancing our community's safety, Saginaw County's emergency notification system, supported by the generous funding from Hemlock Semiconductor Corporation, stands as a testament to our commitment to proactive safety measures. Currently, this system connects over 9,900 residents, who receive immediate and crucial updates during emergencies. To ensure you are informed and prepared, we invite all residents to register their phone numbers and addresses at www.saginawcounty911.com. This service is essential for the rapid dissemination of vital information, keeping you informed and safe when it counts the most. Join this vital network and take a significant step towards enhancing your safety and the safety of our community.

What if I call 9-1-1 by mistake?

Handling 'hang up' calls is a significant part of our operations at Saginaw County 911 Central Dispatch. Every such call is addressed with utmost seriousness, requiring immediate and appropriate action. Our standard protocol includes attempting a callback to speak with an adult or, if necessary, dispatching a police unit to the call's location. In cases where voice communication proves challenging, our dispatchers adeptly switch to our Text to 911 service, which often yields more effective responses, as individuals tend to be more responsive to text messages. While we understand that accidentally dialing 9-1-1 can be a source of embarrassment, we urge everyone to remain on the line and communicate with the dispatcher to resolve the call swiftly. This is particularly crucial when calling from a cell phone, as it ensures a quicker and more accurate response to potentially life-saving situations.

**Saginaw County 911 Communications Authority
Monthly Call Volume Report**

	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total
911 Calls	10,707	9,527	10,741	11,519	8,223	13,994	13,092	12,270	11,015	11,592	9,832	9,158	131,670
Admin Calls	12,551	11,306	12,645	12,928	9,020	14,353	13,860	13,210	11,766	12,143	10,580	10,625	144,987
Total	23,258	20,833	23,386	24,447	17,243	28,347	26,952	25,480	22,781	23,735	20,412	19,783	276,657
	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-23	Sep-22	Oct-22	Nov-22	Dec-22	Total
911 Calls	8,440	8,622	9,703	9,973	11,625	11,751	12,082	11,595	11,117	11,285	11,191	11,403	128,787
Admin Calls	11,749	10,519	12,109	12,662	14,057	14,540	13,755	13,786	12,833	13,004	12,703	12,820	154,537
Totals	20,189	19,141	21,812	22,635	25,682	26,291	25,837	25,381	23,950	24,289	23,894	24,223	283,324

Report Prepared by: Chris Izworski, Director, Saginaw County

Saginaw County E9-1-1 Communications Center Authority
 Integrated Management Report
 SAGINAW COUNTY 911 FIRE INCIDENTS
 ACTIVITY REPORT THRU DECEMBER, 2023
 Report Created By: Chris Izworski, Director, Saginaw 911

Copy Check	District Code	Agency Name	Difference from 2022	2022 CAD Activity	2023 CAD Activity
X	1	ALBEE TOWNSHIP	14	82	96
X	2	BIRCH RUN TOWNSHIP	-2	607	605
X	3	BLUMFIELD TOWNSHIP	6	54	60
X	6	BRIDGEPORT TOWNSHIP	-123	1,461	1,338
X	7	BUENA VISTA TOWNSHIP	-116	1,598	1,482
X	8	CARROLLTON TOWNSHIP	-6	128	122
X	10	CHESANING TOWNSHIP	0	198	198
X	11	FRANKENMUTH TOWNSHIP	-36	205	169
X	13	JAMES TOWNSHIP	18	173	191
X	14	JONESFIELD/LAKEFIELD TWP.	68	181	249
X	15	KOCHVILLE TOWNSHIP	-5	533	528
X	17	MAPLE GROVE TOWNSHIP	20	73	93
X	18	MARION TOWNSHIP	6	117	123
X	19	RICHLAND TOWNSHIP	-1	338	337
X	20	SAGINAW TOWNSHIP	-12	802	790
X	22	SPAULDING TOWNSHIP	-28	122	94
X	23	TRI TOWNSHIP	0	218	218
X	24	TAYMOUTH TOWNSHIP	-15	246	231
X	25	TITTABAWASSEE TOWNSHIP	20	824	844
X	26	THOMAS TOWNSHIP	-46	884	838
X	27	ZILWAUKEE	-9	263	254
X	89	SAGINAW CITY	-18	3,599	3,581
TOTALS			-265	12,706	12,441

Breakdown of Total Calls thru December 31, 2023

Total Calls: 911 Calls 7-Digit Calls
 276,657 131,670 144,987

Accurate within 1% of calls		
Total CAD Calls:		191,547
	2022	2023
Total Fire Calls:	12,706	12,441
Total Police Calls:	181,150	179,106

Note: This is only CAD activity by Central Dispatch.

Saginaw County 911 Fire CAD Incidents		Saginaw County 911 Communications Authority																		
Activity Report from 2008 to 2023		911 MANAGEMENT REPORT - FIRE																		
Report Created: Chris Izworski, Director																				
District																				
Code	Name of Department	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023			
1	Albee Fire	118	77	77	71	76	89	58	73	62	75	89	84	75	74	82	96			
2	Birch Run Fire	560	551	567	620	614	639	529	473	581	564	528	575	515	652	607	605			
3	Blumfield Fire	71	65	73	86	88	49	57	56	43	62	51	58	52	68	54	60			
6	Bridgeport Fire	1026	1068	1180	993	957	967	968	1077	1178	1111	1234	1317	1310	1498	1461	1338			
7	Buena Vista Fire	1775	1745	1958	1498	1451	1420	1275	1402	1427	1677	2205	2299	2357	2148	1598	1482			
8	Carrollton Fire	104	119	117	128	110	122	113	133	131	131	138	133	139	161	128	122			
10	Chesaning-Brady Fire	152	146	147	162	162	201	150	172	191	220	206	187	159	211	198	198			
11	Frankenmuth Fire	127	98	110	125	112	123	133	156	126	146	156	210	159	187	205	169			
13	James Fire	155	148	145	142	129	168	178	149	148	195	150	151	187	189	173	191			
14	Jonesfield/Lakefield Fire	230	203	222	235	244	259	220	210	263	260	284	232	261	225	181	249			
15	Kochville Fire	521	471	473	465	449	430	443	465	488	477	458	538	456	517	533	528			
17	Maple Grove Fire	73	68	60	71	71	61	50	72	68	75	71	83	73	87	73	93			
18	Marion Fire	126	95	138	137	130	129	100	129	130	118	124	125	125	109	117	123			
19	Richland Fire	351	354	324	319	315	309	291	292	359	384	337	288	359	389	338	337			
20	Saginaw Twp Fire	805	774	726	807	698	713	749	736	742	733	659	661	746	819	802	790			
22	Spaulding Fire	241	213	235	220	167	182	165	198	242	200	233	212	241	215	122	94			
23	Tri-Twp Fire	193	149	176	184	191	228	188	200	202	205	212	209	232	256	218	218			
24	Taymouth Fire	321	249	324	317	335	299	333	330	244	214	230	253	221	257	246	231			
25	Tittabawassee Fire	472	409	457	501	625	621	631	695	762	665	701	740	673	727	824	844			
26	Thomas Fire	772	884	975	656	628	635	671	687	861	825	830	808	867	887	884	838			
27	Zilwaukee Fire	174	186	168	221	217	189	175	216	213	230	254	252	234	246	263	254			
89	Saginaw City Fire	2256	1705	1738	1900	1774	3220	4867	3121	3225	3439	4311	3873	3376	3930	3599	3581			
		10623	9777	10390	9858	9543	11053	12344	11042	11686	12006	13461	13288	12817	13852	12706	12441			
		100.0%	-8.7%	5.9%	-5.4%	-3.3%	13.7%	10.5%	-11.8%	5.5%	-2.7%	10.8%	-1.3%	-3.7%	7.5%	-9.0%	-2.1%			
CAD Incident Calls for 2023																				
	Total Calls	276,657					Total CAD Calls Created:	191,547												
	Total 911 Calls	131,670																		
	Total 7 Digit Calls	144,987					Total Fire Calls:	12,441	6.50%											
							Total Police Calls:	179,106	93.50%											

Saginaw County 9-1-1 Communications Center Authority Integrated Management Report

Saginaw County 9-1-1 Police CAD Incidents Activity Report Through December 2023

Report Prepared by: Chris Izworski, Director, Saginaw County 9-1-1

Copy Check	District Code	Name	Difference from 2022	2022 CAD Activity	2023 CAD Activity	Copy Check
X	BP	BRIDGEPORT TOWNSHIP	254	8,303	8,557	X
X	BR	BIRCH RUN TOWNSHIP	314	1,749	2,063	X
X	BV	BUENA VISTA TOWNSHIP	1,723	10,085	11,808	X
X	CA	CARROLLTON TOWNSHIP	-506	4,593	4,087	X
X	CH	CHESANING VILLAGE	-199	3,355	3,156	X
X	FR	FRANKENMUTH	-1,819	8,847	7,028	X
X	MS	MICHIGAN STATE POLICE	-880	21,123	20,243	X
X	OA	OAKLEY VILLAGE	11	103	114	X
X	RI	RICHLAND TOWNSHIP	138	3,152	3,290	X
X	SA	SAGINAW CITY	914	47,849	48,763	X
X	SC	ST. CHARLES	-194	1,714	1,520	X
X	SM	SAGINAW COUNTY SHERIFF	-2,640	30,179	27,539	X
X	ST	SAGINAW TOWNSHIP	1,035	25,525	26,560	X
X	SVSU	SAGINAW VALLEY STATE UNV.	-228	2,795	2,567	X
X	TH	THOMAS TOWNSHIP	-497	7,229	6,732	X
X	TI	TITTABAWASSEE TOWNSHIP	64	3,957	4,021	X
X	ZI	ZILWAUKEE	466	592	1,058	X
TOTALS			-2,044	181,150	179,106	

Breakdown of Total Calls thru December 31, 2023

Total Calls:	911 Calls	7-Digit Calls
276,657	131,670	144,987

Accurate within 1% of calls

Total CAD Calls Created: **191,547**

Total Fire Calls: **12,441**

Total Police Calls: **179,106**

Note: This is only CAD activity by Central Dispatch.

Saginaw Co. 911 Police CAD Events		Saginaw County 911 Communications Authority														
Activity Report from 2009 to 2023		911 MANAGEMENT REPORT - POLICE														
reated: Chris Izworski, Director, Saginaw 911																
Code	Name of Department	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
BP	Bridgeport Twp Police	9,713	9,749	7,240	6,807	8,159	8,650	8,653	8,173	8,198	7,669	7,359	7,286	7,888	8,303	8,557
BR	Birch Run Police	2,599	2,893	2,558	2,320	2,331	2,209	2,187	2,294	2,234	2,057	2,069	1,605	2,042	1,749	2,063
BV	Buena Vista Twp Police	13,382	13,031	16,441	17,253	17,750	15,473	14,325	15,127	13,723	17,420	15,413	13,136	11,824	10,085	11,808
CA	Carrollton Twp Police	5,279	5,221	4,700	5,068	5,359	4,266	3,961	3,888	4,115	4,285	4,698	4,217	4,402	4,593	4,087
CH	Chesaning Village Police	2,305	2,286	2,180	2,181	1,676	1,980	1,461	1,913	2,212	1,611	2,077	2,506	2,459	3,355	3,156
FR	Frankenmuth Police	11,638	12,868	9,464	10,210	12,842	8,888	9,004	9,250	9,379	10,664	11,231	8,679	8,565	8,847	7,028
MS	Michigan State Police	13,117	11,908	10,768	10,602	14,152	18,271	17,985	17,314	17,191	19,622	20,041	19,097	23,444	21,123	20,243
OA	Oakley Village Police	523	401	609	368	613	395	123	65	58	44	31	78	104	103	114
RI	Richland Twp Police	1,496	1,489	1,638	1,569	1,405	2,063	2,117	2,336	2,628	2,197	2,466	2,384	3,300	3,152	3,290
SA	Saginaw City Police	68,624	71,590	66,633	62,309	55,572	49,762	47,833	48,026	49,352	46,848	47,700	46,709	47,603	47,849	48,763
SC	St. Charles Village Police	2,155	2,144	2,118	1,583	1,631	1,513	1,793	1,821	3,497	2,135	1,853	1,521	1,707	1,714	1,520
SM	Saginaw County Sheriff Dept	45,318	41,878	40,163	41,368	41,921	42,220	41,084	40,818	37,450	38,094	34,336	31,896	33,482	30,179	27,539
SP	Spaulding Twp Police	1,052	1,099	1,115	1,120	1,101	1,111	1,158	1,185	473	-	-	-	-	-	-
ST	Saginaw Charter Twp Police	30,757	29,829	27,802	27,572	27,320	25,295	29,584	28,747	28,933	31,094	29,572	23,270	23,859	25,525	26,560
SV	Saginaw Valley Unv Police	3,653	2,762	2,461	2,425	2,085	1,989	1,950	1,514	1,955	2,802	3,053	3,515	2,641	2,795	2,567
TH	Thomas Twp Police	6,099	5,774	5,565	6,010	5,022	5,750	6,084	6,166	6,545	6,222	6,873	7,062	6,995	7,229	6,732
TI	Tittabawassee Twp Police	3,608	3,351	3,383	3,618	3,152	2,867	2,926	2,863	2,865	3,169	3,538	3,020	3,522	3,952	4,021
ZI	Zilwaukee Police	1,485	1,728	1,587	1,559	1,573	1,397	1,351	978	1,082	1,010	934	586	798	592	1,058
		222,803	220,001	206,425	203,942	203,664	194,099	193,579	192,478	191,890	196,943	193,244	176,567	184,635	181,145	179,106
		100.0%	-1.3%	-6.6%	-1.2%	-0.1%	-4.9%	-0.3%	-0.6%	-0.3%	2.6%	-1.9%	-9.4%	4.4%	-1.9%	-1.1%
	CAD Incident Calls for 2022															
	Total Calls	276,657								12,441						
	Total 911 Calls	131,670								179,106						
	Total 7 Digit Calls	144,987														
										191547						
	NOTE: This is only CAD activity by Central Dispatch															

